



Friday 18 March 2016



## News Update

### 'MAJOR MILESTONE' AS TOWNLANDS HOSPITAL WELCOMES FIRST PATIENT



A nine-year-old girl was the first patient to be treated in the Minor Injury Unit (MIU) at the new £10 million Townlands Hospital, in Henley which is opening this week. Martha Collins was first through the doors of the MIU, after injuring her little finger playing netball.

Martha was treated and cheered up by the clinical team from Oxford Health NHS Foundation Trust (OHFT) including Daphne Pearson, emergency paramedic practitioner, and Jo Crocker, emergency nurse assistant (pictured).

Medical teams across the hospital from providers OHFT and Royal Berkshire NHS Foundation Trust are welcoming their first patients as all the services provided at the old hospital transfer to the new building. To read more [click here](#)

### PUBLIC WELCOME AT OCCG'S NEXT BOARD MEETING IN BICESTER



Local residents are invited to attend OCCG's Board meeting at the John Paul II Centre, Henley House, The Causeway, Bicester, Ox26 6AW, on Thursday 31 March (9am to 12.45pm).

The meeting will include an update from the chief executive David Smith about the progress OCCG is making to improve patient care further. To find out how to submit a question to the Board and for further information [click here](#)

## STAY FIT AND HEALTHY: TAKE PART IN THE 'ONE YOU' CAMPAIGN



Public Health England has launched its new campaign, 'One You', to help adults across the country avoid future diseases caused by modern lifestyles.

Everyday habits and behaviours - such as eating too much unhealthy food, drinking more alcohol than is recommended, continuing to smoke and not being active enough - are responsible for around 40 per cent of all deaths in England, and cost the NHS more than £11 billion a year. For more information [click here](#)

## HEALTH INEQUALITIES COMMISSION TO FOCUS ON DEMENTIA



The third session of the Oxfordshire Health Inequalities Commission takes place in Oxford on 11 April and will be hearing evidence in health inequalities among older people, including those living with dementia.

The previous sessions, held in Kidlington and Bicester, welcomed submissions from professionals in pregnancy and the early years sectors and those involved in the health of people of working age.

You can submit written evidence to the commission (which is being led by Professor Sian Griffiths - pictured) on health inequalities and by attendance in person at its meetings - the next will be held at the Rose Hill Centre in Oxford on 11 April (9.30am to 12.30pm). For more information [click here](#)

## Reminders

### BE CLEAR ON CANCER: BLOOD IN PEE CAMPAIGN



The current NHS Be Clear on Cancer campaign encourages people to go to their doctor if they notice blood in their pee, even if they only see it once. The chances are it's nothing serious, but if it is cancer, finding it early makes it more treatable.

Around 17,450 people in England are diagnosed with bladder or kidney cancer each year. These cancers can affect people of all ages but are most common in those over 50.

Blood in your pee is a key symptom for both bladder and kidney cancer. For more information [click here](#)

### IMPROVING MENTAL HEALTH SERVICES FOR VETERANS



NHS England is asking how mental health services for military veterans can be improved. The survey is a chance for veterans to share their experiences and views of existing mental health services and to understand the reasons why some people have not sought or received support and treatment.

In addition, family members, carers, as well as staff and support groups that are providing treatment and support in this area are all able to take part. Survey deadline is Thursday 31 March 2016. For more information and to share your views [click here](#)

### CAMPAIGN SEEKS COUNTY'S CARERS

A series of striking adverts have appeared all over Oxfordshire as part of a county-wide campaign to recruit care workers. The posters feature real carers alongside their comments about why caring as a profession is so important to them. To view an advert [click here](#) and for more information [click here](#)

### BECOME A HEALTH SERVICES 'MYSTERY SHOPPER'

OCCG wants to recruit 'mystery shoppers' to gather people's comments about their experience of hospital services.

The project, working with the [Patients' Association](#) asks for feedback straight after people have had contact with health services, so it's easier to remember details and OCCG can take action to improve things more quickly. Initially OCCG is looking for help in checking mystery shopper information sheets and testing questions.

If you have recently been an inpatient or outpatient at the John Radcliffe, the Churchill, The Nuffield Orthopaedic Centre or the Horton General Hospital, and can spare the time to help, there are a number of ways to obtain the information sheet and mystery shopper questions to test:

- online <https://www.surveymonkey.co.uk/r/L5HDRHS>

- email Jane Brooks at the Patients Association [jane.brooks@patients-association.com](mailto:jane.brooks@patients-association.com)
- for a print version call the Patients Association on 020 8423 9111 or write to OCCG Mystery Shopper Project, c/o The Patients Association, PO Box 935, Harrow, Middlesex, HA1 3YJ.

## Partnership Information

### LAY MEMBERS WANTED TO IMPROVE PATIENT CARE IN THAMES VALLEY



The Thames Valley Patient Experience Operational Group is looking for two lay partners to join them. You'll help shape health services and improve patient care across the region.

The Operational Group coordinates and delivers the joint patient and public involvement, engagement and experience work of health bodies in the Thames Valley. For more information and to apply [click here](#)

### FREE EVENT TO RAISE AWARENESS OF MENTAL HEALTH AND ISOLATION

You are welcome to attend a free event to highlight the services available to help with mental health and social isolation. You can also find out more on the role of Patient Participation Groups and the work of North East Patient Forum. The event is being held on Saturday 9 April (10am to 2pm) at Exeter Hall, Kidlington OX5 1AB. For more information [click here](#)

### SHARE YOUR VIEWS ON THE AMBULANCE SERVICE

You are welcome to share your thoughts on the South Central Ambulance Service at a public meeting in Witney next month. The event will take place at the Wesley Methodist Centre in the town on Wednesday 6 April (2.30pm to 4pm). If you wish to attend email: [monica.moro@scas.nhs.uk](mailto:monica.moro@scas.nhs.uk) or tel 01869 365126. For more information [click here](#)

### REPORT HIGHLIGHTING HEALTH AND WELLBEING PUBLISHED

Oxfordshire County Council has published the Joint Strategic Needs Assessment Report 2016. It provides information on the county's population and factors affecting health, wellbeing and social care needs. To read the report [click here](#)

### TAKE PART IN SOUTH AND VALE VCS FORUM

The South and Vale Voluntary and Community Sector Forum meets on Wednesday 23 March (9am to 4.30pm) at Cornerstone Arts Centre, 25 Station Road, Didcot, OX11 7NE.

This event is aimed at voluntary and community organisations and groups who work across South Oxfordshire and the Vale of White Horse. To book your place and for more information [click here](#)

## Locality News

### LOCALITY PPG FORUM 'PUBLIC' MEETINGS IN OXFORDSHIRE



- North Oxfordshire Public and Patient Forum meets on Tuesday 22 March at Banbury Town Hall (7.30pm start). For further information [click here](#)
- The Public and Patient Partnership for West Oxfordshire is holding a public event at the Witney Corn Exchange on Saturday 2 April 2016 (10am to 12pm). Drop in and share your views on local health and social care services. For more information [click here](#)

Please contact Richard McCrann at South, Central and West Commissioning Support Unit Communications Team if you have any questions about this e-bulletin: [richard.mccrann@nhs.net](mailto:richard.mccrann@nhs.net)